

Warranty Terms

1. The product is covered by warranty from WaveMotion/TZIRALIS & Associates SA or otherwise the “Company”. Claims that differ or extend beyond what is stated in this warranty shall be excluded, with the exception of those expressly provided for by the provisions of applicable law.
2. The Company guarantees exclusively to the user (Customer), who has purchased the product, that the product is compatible with the public statements published by the manufacturing firm respective to the specific product features and specifically what is mentioned in the advertising material, in the press releases, provided these are identical to the information released by the manufacturing firm or the Company and in the user manual.
3. The warranty is valid for twenty four (24) months from the product’s purchase date from an authorized store provided there are no conditions which may limit or exclude this warranty (e.g. including but not limited to the following: improper use, use of additional accessories that are not original, attempted repair or in general any type of intervention on behalf of unauthorized parties as well as any other proof of inappropriate use of the product). However all parts, decorative elements, parts subject to wear and those parts for which it is impossible to prove suitable use, are excluded from the warranty.
4. For submitting a request for use of the warranty, the Customer must send together with the product, a copy of the warranty stub, filled out and stamped by the sales store as well as a copy of the proof of purchase or purchase invoice, to prove that the warranty is still valid.
5. The application of the warranty means the repair of the parts of the entire object. Under no circumstances will the Company undertake to replace the device or compensate the buyer unless it deems it appropriate. In any case, the Company may repair part or all of the product using new or refurbished components at its discretion. The repair will be made within a reasonable period of time from the date of product delivery to the Head Offices or any Authorized Service Centers of the Company. This warranty, as well as additional documents issued by the Company or documents issued for tax purposes and validating the repair of the product or its individual parts, shall be deemed to have been transferred to the device thus repaired, for the remaining of the initial, contractual, time period based on the following:

The period of validity of the warranty for the repair, exclusively with respect to the parts repaired, in accordance with this section, is 90 days from the delivery date by the Company or its authorized dealers or the remaining warranty period for the original component provided this greater than the aforementioned 90 days.

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6. In no event shall the Company and its authorized dealers be liable for any loss (including but not limited to direct, indirect, accidental, incidental or consequential loss or damage resulting from loss of data, savings or profits resulting from use of or related to this product), even if the Company and its authorized dealers have been advised of such damages occurring. Accordingly, the Company and its authorized dealers are not responsible for any potential or actual damage due to loss of use during the repair period, provided these are executed within the timeframe and the approximate time limits specified in paragraph 4 above, and the customer is not entitled to raise any objections, to complain, to opt-out or to claim, even if these deadlines have been exceeded.
7. This warranty does not cover malfunctions due to accidents, misuse or incorrect use, modifications, humidity or corrosive environments, dispatches or unorthodox conditions, work etc.
8. Subject to the provisions of paragraphs 3 and 4 and relating to the terms of validity of this warranty, the latter shall be considered void: if the documentation referred to in paragraph 4 is falsified, altered or unreadable, if the model and/or serial number of the product has been modified, removed or absent, if one or more interventions have been made in advance by an unauthorized technician or if the machine has been tampered with, if the product has been modified and/or adapted to standards that differ from those in force in the country for which this product is designed and/or manufactured, if the damage was caused by accidents such as, but not limited to, fall, collision, liquids, fire, misuse or negligence.
9. This product shall be shipped for proper work together with a description of the problem presented, only to an Authorized Service Center. The risks and the shipping costs will be borne exclusively by the Customer.

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